

# ROLE-PLAY ACTIVITY

## Dealing with Critical Feedback Skill SITUATIONS

### The Learner

Jaydin & Janus  
Situation 1

#### Role-Play Instructions for the Dealing with Critical Feedback Skill:

1. Act out the first situation and complete the Dealing with Critical Feedback Skill Checklist.
2. Act out the remaining situations. Switch Helper/Learner roles and handouts.
3. Complete the Dealing with Critical Feedback Skill Checklist after you finish each situation.
4. When you think you have mastered the skill, demonstrate one of the situations for your instructor.
5. After you and your partner have demonstrated the skill for your instructor, return to the computer and click continue.

**Situation 1:** Pretend you are on a soccer team, but your coach has not been letting you play as much as you would like. You want to stay on the team and asked your coach for more playing time. Your coach just told you that you'll need to learn to pass the ball better if you want to play more. Pretend your role-play partner is your coach. You begin.

**Situation 2:** Pretend you have written a paper and are getting ready to turn it in to your teacher. You think the paper is okay, but when you showed it to another student, he/she said the teacher probably wouldn't accept it. Pretend your role-play partner is that student. You begin.

**Situation 3:** Pretend you are goofing around with some friends at a school dance. One of the adults helping at the dance comes over to tell you to show more respect. Pretend your role-play partner is the adult. You begin.

**Situation 4:** Pretend you are in the library talking with a friend about a difficult homework assignment. A teacher comes over and tells you that you are not in the cafeteria. Pretend you role-play partner is the teacher. You begin.

#### Situation 1: Dealing with Critical Feedback Skill Checklist

- Sound is neutral \_\_\_\_\_
- Expression is neutral \_\_\_\_\_
- Eye contact \_\_\_\_\_
  
- Think & stay calm \_\_\_\_\_
- Acknowledge the feedback \_\_\_\_\_
- Clarify the information \_\_\_\_\_
- Tailor a mature response \_\_\_\_\_

#### Situation 2: Dealing with Critical Feedback Skill Checklist

- Sound is neutral \_\_\_\_\_
- Expression is neutral \_\_\_\_\_
- Eye contact \_\_\_\_\_
  
- Think & stay calm \_\_\_\_\_
- Acknowledge the feedback \_\_\_\_\_
- Clarify the information \_\_\_\_\_
- Tailor a mature response \_\_\_\_\_

#### Situation 3: Dealing with Critical Feedback Skill Checklist

- Sound is neutral \_\_\_\_\_
- Expression is neutral \_\_\_\_\_
- Eye contact \_\_\_\_\_
  
- Think & stay calm \_\_\_\_\_
- Acknowledge the feedback \_\_\_\_\_
- Clarify the information \_\_\_\_\_
- Tailor a mature response \_\_\_\_\_

#### Situation 4: Dealing with Critical Feedback Skill Checklist

- Sound is neutral \_\_\_\_\_
- Expression is neutral \_\_\_\_\_
- Eye contact \_\_\_\_\_
  
- Think & stay calm \_\_\_\_\_
- Acknowledge the feedback \_\_\_\_\_
- Clarify the information \_\_\_\_\_
- Tailor a mature response \_\_\_\_\_